



Notes:

To Truman Medical Center - West

Start: Hyatt Regency Crown Ctr:
 816-421-1234
 2345 Mcgee St, Kansas City,
 MO 64108, US

**End: Truman Medical
 Center-West:** 816-404-1000
 2301 Holmes St, Kansas City,
 MO 64108, US

Directions	Distance
Total Est. Time: 2 minutes Total Est. Distance: 0.44 miles	
1: Start out going NORTH on MCGEE ST toward E 22ND ST.	0.1 miles
2: Turn RIGHT onto GILLHAM RD.	0.1 miles
3: Turn SLIGHT LEFT onto LOCUST ST.	<0.1 miles
4: Turn LEFT onto E 23RD ST.	0.1 miles
5: Turn LEFT onto HOLMES ST.	<0.1 miles
6: End at Truman Medical Center-West: 2301 Holmes St, Kansas City, MO 64108, US	
Total Est. Time: 2 minutes Total Est. Distance: 0.44 miles	

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EMERGENCY PROCEDURES FOR THE HYATT

In the event an emergency happens while a guest at the Hyatt the following procedures should be followed to get the appropriate staff to help:

- **Go to the nearest house phone and dial Ext. 55** (*This extension goes to the Security Department*)
 - **State your Name, Location, and exact nature of call.**
- **Do not hang up the phone, the dispatcher might have more questions that need to be asked.**
- This extension should be used for medical emergencies, smell of smoke, fire, disturbances and anything that you think that Security would need to be informed of right away.
- The hotel has 24hr Security and they monitor cameras as well as many walk-thrus through out the hotel.
- The side entrance on the South side of the Front Drive is closed. To gain entry in the hotel the Front doors are available as well as the north side door that leads into the hotel from the garage. The link access is open 24hrs and is monitored by Crown Center Security.
- In the event of an **EVACUATION** an alarm will sound and will be followed by a message to evacuate your immediate area. Hotel staff will assist through out. If you are unsure of where your emergency exits are, please read the fire evacuation procedures on the back of your guestroom door. In other areas of the hotel look for the exit signs and or help from the hotel staff.
- In the event of a **TORNADO WARNING** an alarm will sound and you will be given instructions on where to go. Stay clear of the Lobby, the Terrace Restaurant and Skies Restaurant. The hotel staff will assist. If you are in a guestroom the safest area is in the bathroom with the door closed. If in other areas of the hotel the closest stairwell is safe.
- We offer Safety deposit boxes at the Front Desk for valuables. They are complimentary to our guests.

If you should have any questions regarding Security or emergency procedures, please do not hesitate to call extension 4751.

Beth Muehlhauser
Security Director